



BEACHMATE RESORTS

For the attention of our Customers and/or Users of our Establishments

Dear Customers:

The Government of the Canary Islands, in view of the favourable evolution of the pandemic in our archipelago – which has indicators that place it at a much lower level of risk than the rest of the national and International territory in our area – has determined that it is necessary to incorporate measures into the regulation of tourist activity in accommodation that will guarantee the proper protection of tourist users. These measures are set out in Decree Law 17/2020 of 29th October, on extraordinary measures in the field of tourism.

The Canary Islands have thus opted to become a safe destination in the face of the worldwide pandemic of the Covid-19 Coronavirus.

As far as you (the client) are concerned, we would like to inform you of the following:

- *At least 72 hours before your arrival at our establishments, you will have to prove that you have taken an active coronavirus infection test (Covid-19) with a negative result as a transmitter of this disease.*
- *In the case of residents of the Canary Islands and other non-residents who can prove that they have been in the Canary Islands continuously for 15 days prior to entering our establishments, a sworn statement to that effect will suffice, as well as proof that they have not had symptoms compatible with the coronavirus (Covid-19).*
- *In any case, minors under 6 years of age are an exception.*
- *If you have not complied with the above two sections, you will be refused entry to the establishment where you have made the reservation. By decision of the company, and as compensation for the damages caused, in this case you will not be reimbursed.*



- *However, if the reason for non-compliance is the failure to carry out the test prior to entry, and provided that you agree to do so, you will be allowed to enter our establishments and be informed of those health centres or laboratories for you to be able to carry out the test, the price of which will be at your expense (approx. 60€ each).*
- *In the latter case, from the moment of entry until the result is obtained, you will not be able to leave your room in the establishment where you are staying, except to carry out the test.*
- *If you also require a negative test for Covid-19 for your return journey, you will also be informed of those health centres or laboratories when you can take the test, the price of which will be at your expense (approx. 60€ each).*
- *Accreditation of the performance of the diagnostic test for active infection of coronavirus (Covid-19) with a negative result as a transmitter of this disease will be made by telematic certificate or paper, sent by email or any other means enabled for this purpose. The following email address has been made available: reservas@beachmateresorts.com*

The document in question will include: date and time of the test, identity of the individual tested, laboratory responsible for verification, nature of the test and negative result.

- *Guests on site must download the Radar Covid-19 application to their mobile devices, which they must keep active throughout their stay in the Canary Islands and for at least 15 days after returning to their place of origin.*

Download locations:

Android:

<https://play.google.com/store/apps/details?id=es.gob.radar-covid&hl=es&gl=US>

Apple: <https://apps.apple.com/es/app/radar-covid/id1520443509>

- *These measures will enter into force on the 14th November, 2020.*



The processing of the information obtained as a result of the application of the measures contained in the Decree-Law 17/2020, of 29th October, on extraordinary measures in the field of tourism, will be carried out in accordance with the provisions of Regulation (UE) 2016/679 of the European Parliament and of the Council for the protection of individuals with regard to the processing of personal data and Organic Law 3/2018, of 5th December, for the Protection of Personal Data and the guarantee of digital rights and Law 14/1986, of 52th April, for Health.

Signed: The Company

